



Rates and Fees

Monthly charges to HCWA customers for water and sewer services generally consist of: (1) a monthly base charge, calculated according to the size of a customer's standard residential or commercial water meter; plus, (2) a volume charge applied to the monthly water consumption. The water and sewer rates for all residential and business customers within the HCWA system are uniform, with charges to customers outside of Henry County multiplied by a factor of 1.5.

Connection fees, varying according to the water meter size of the residential or commercial account, are charged to those establishing a new connection (where no connection currently exists) to either the water or wastewater system.

Note: our water and sewer rates increase for household consumption that exceeds 6,000 gallons per month, with yet another volumetric charge applicable for consumption that exceeds 10,000 gallons. In part, these tiered rates offer financial incentives for water conservation. However, regardless of your monthly total consumption, we encourage all of our customers to check for household leaks periodically and to use water wisely, indoors and outdoors, at all times. Tips on how to read your meter and detect leaks at your property are available in the subsequent pages of this Web site.

Residential Customers inside Henry County

Water Service Base charge	12.64 per month
Plus Monthly Volumetric Charges	
0 through 6,000 gallons	4.87 per 1,000 gallons
6,001 through 10,000 gallons	6.63 per 1,000 gallons
10,001 gallons and up	9.69 per 1,000 gallons
Sewer Service Base charge	12.64 per month
Plus Monthly Volumetric Charges	

0 through 6,000 gallons	4.87 per 1,000 gallons
6,001 gallons and up	6.63 per 1,000 gallons

Irrigation Service Base charge	12.64 per month
Plus Monthly Volumetric Charges	9.69 per 1,000 gallons

Commercial Customers inside Henry County

Water Service Base charge (meter size)

¾" or 1"	13.27 per month
1.5"	66.38 per month
2"	184.13 per month
3"	345.24 per month
4"	506.35 per month
6"	699.67 per month
8"	942.69 per month
10"	1,344.15 per month
Dedicated Fire Line Charge	35.88 per month
Plus Monthly Volumetric Charges	6.96 per 1,000 gallons
Sewer Service Base charge	13.27 per month
Plus Monthly Volumetric Charges	6.96 per 1,000 gallons
Irrigation Service Base charge	Based on meter size (see above)
Plus Monthly Volumetric Charges	9.69 per 1,000 gallons

Residential and Commercial Customers Outside Henry County

Multiply rates listed above by 1.5

Fees and Charges

3/4" Meter – HCWA sets meter only (includes Impact Fee of \$700 per EDU)	\$1,030
3/4" Meter – HCWA makes tap and installs meter (includes Impact fee of \$700 per EDU)	\$1,990
1" Meter – HCWA makes tap and installs meter (includes Impact Fee of \$700 per EDU)	\$2,090
Sewer Impact Fee per EDU	\$2,700
Sewer Clean Out Box	\$15
Residential Meter Testing Fee (3/4" – 1" meter)	\$75
Commercial Meter Testing Fee (2" meter and up)	\$150
Water Service Deposit	\$100
Sewer Service Deposit	\$100
Non-Payment Fee	\$25
Disconnection Fee	\$25
Returned Item Fee	\$30
Late Payment Fee	10% of amount owed

Meter Tampering

When people steal utility services, they are taking money out of your pocket. Henry County Water Authority must recover losses due to theft through the rates paid by honest customers. If you see anyone tampering with a meter or know of anyone receiving the benefit of stolen services, please call our office at (770) 957-6659. All information will be handled confidentially. Meter tampering carries fines up to \$1,000.00.

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