

HENRY COUNTY WATER AND SEWERAGE AUTHORITY

HOW TO READ YOUR UTILITY BILL

Below is a sample Utility Bill and explanations of some features.

- TIPS:** Always include the bottom portion of the statement and use the enclosed return envelope.
 Always write your account number on your check.
 Consider other payment options listed on the back of the bill.
 Allow sufficient time for postal delivery.
 If using your Banking Service for bill payment, be sure your account number appears exactly as it does in the "Account Number" field on your bill.

Information on Water Usage
 Water usage for previous months will appear in this graph

Customer Service Contact
 Phone number and website for assistance.

Payment Stub
 Detach and mail in with your payment.

Customer Mailing Address
 Check box and make changes on back of stub.

Past due Charges
 Amounts due from previous bill(s).

Account Information
 Your account information including invoice number, account number and service address.

Information on each service
 Information on your specific services.

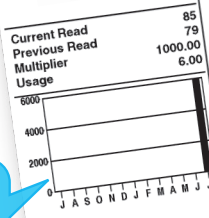
Helpful Information
 Important customer messages will appear in this box.

Payment Information
 Your payment information includes due date, account number, current bill amount and previous balance. This will also include a late fee if previous is paid after the due date.

Return Address
 This address will appear in the window of the return envelope.



Invoice Number	Account Number	Invoice Date	Due Date	Amount Due
35244	030057-114131	07/31/2009	08/17/2009	\$63.58



123 ANY STREET, GA
 METER# 57308921
 Base Charge (Diameter 0.75000)
 Consumption Charge (6000 @ 0.00368)
METER TOTAL:
 9.71
 9.71
 22.08
 31.79

SEWER
 Service Dates 07/01/2009 - 07/31/2009
 METER# 57308921 (SEWER based on WATER)
 Base Charge
 Consumption Charge (6000 @ 0.00368)
METER TOTAL:
 9.71
 9.71
 22.08
 31.79

TOTAL CHARGES: 83.00

For billing or service questions please contact customer service at: (770) 957-8659 WWW.HCWSA.COM

Henry County Water and Sewerage Authority
 1695 Hwy 20 West
 McDonough GA 30253-7311
 TEMP-RETURN SERVICE REQUESTED

SNGLP
 JOHN & JANE DOE
 123 ANY STREET
 MCDONOUGH, GA 30253-0000
 Check for change of address

Account Number	Billing Cycle
030057-114131	CYCLE 3

Past Due Charges	Current Charges	Amount Due Now	Due Date
\$0.00	\$63.58	\$63.58	08/17/2009

Amount Enclosed

Please write your account number on your check and remit to:
 Henry County Water and Sewerage Authority
 1695 Hwy 20 West
 McDonough GA 30253-7311
 1141310300570000006358